Introduction

Yashir Group has been working to make their branches accessible for individuals with disabilities.

For the list of accessible branches click here.

Our website offers a platform for expression and self representation and provides a social and political arena.

As such, there is an obligation to allow the public an enjoyable browsing experience and easy as possible.

This page was created to let you illustrate the networks accessibility options. For questions, inquiries or clarifications, please contact the Avishag Eliyahu Corporate Accessibility manager: Avishag@yashir-group.co.il.

Employee Service Training

All company employees undergo training regarding providing accessible services both by telephone and during customer service.

We have devoted considerable resources to make this site accessible to allow the browsing experience for the entire population and people with disabilities in particular. Our company seeks to mark all inclusion principles, allowing equal opportunities to individuals with disabilities.

Clarification

Despite our efforts to make site browsing accessible for all site pages, pages may be discovered on an unapproved site or the appropriate technological solution has not yet been found.

We continue our efforts to improve site accessibility as much as possible, with the belief and moral commitment to enable the site to be used by the entire population, including people with disabilities.

Access to the call center and customer service

The phone in the call center is accessed, the recordings are slow and without background music.

For contact, call 073-2323900 extension 105. If you need an alternative means of communication for the telephone, you can also contact us via email: info.center@yashir-group.co.il.

In your inquiry, please specify an order number, date of purchase and how you would like the service representative to contact you.

Accessibility of distribution service

The company's drivers are committed to meeting all accessibility requirements and have undergone accessible service training. At the request of a customer, the following accessibility adjustments will be provided in the distribution service:

 SMS to the customer before the driver arrives at the destination.

Contact us

If you have any questions, we will be glad to receive your suggestions and help:

Email: info.center@yashir-group.co.il

Phone: 073-2323900

How the site access works

The site has an accessible menu. Clicking the menu opens the access buttons. After selecting a topic in the menu, wait for the page to load. For details on accessing the site, click the Accessibility link on the site

Using the accessibility component:

This site, which is embedded plug-access component of the enable company specializing in Web accessibility.
The plugin works according to Israeli Standard 5568 AA level. Extension is subject to the conditions of use of the manufacturer. The use and application warranty applies to the site with the site and / or any of its representatives including the content presented on the site subject to the use of the software.

User Guide Menu:

Matching button website and site tags for assistive devices and technologies for the disabled

Enable button with keyboard navigation between site links

Disable button flashes and / or moving elements on the screen

Enable button black and white monochrome mode for colorblind

Button sepia (brownish tint)

High contrast change button

Black and yellow button

Reverse colors button

Button for highlighting clearly the title tags to appear on the site

Button that clearly emphasizes the links from the site

Button displays the alternative description of all the images appearing on mouseover

Permanent displays a button description of the images on the site

Cancel button Use a readable font

Button for Increase font size on the site

Button reducing the font size on site

All maximize button display approximately 200%

Any reduction button display up to 70%

Increasing mouse button

Increasing mouse button and change its color to black

Button for Reading Mode Site

Button displays the accessibility statement

Reset button eliminates accessibility

button access to Send Feedback

Button for change the language bar in accordance with the Declaration of accessibility

Accessibility bar has two types of growing, but if you want to increase more letters you can use the following keyboard functions:

Esc key will open and close the Accessibility Toolbar

Ctrl + key will increase the site's text

Ctrl key - will reduce the text on the site

Ctrl key 0 to return the site to raise the original

Spacebar (SPACE) will download the site down.

F11 will increase the screen to full size - another pressing reduces it back.

We are committed to make our site accessible to all people with abilities and with disabilities.
This site has the technology that suits your needs.
This site is a largely usable for the entire population

If you have any difficulty browsing the site and watching us, we apologize and would be very pleased that you turn your attention to this

Statement last updated at:

Tuesday, June 9, 2020